



March 2023

WHERE'S THE FIRE (CORPS)?

Fire Corps Recognition:



A special thanks to all the Fire Corps Members who came out to celebrate Anne Birch for her years of service to the Green Valley Fire District.

Fire Corps Members Making a Difference

Tom and **Mike** were excellent. This is a wonderful service. Since we no longer can climb ladders, having this service available keeps us safe and gives us peace of mind. **Jim** and **Steve** were very thorough, punctual, and courteous. **Rick** and **Rick** and everyone from the first notification, through scheduling, to installation, A+++ . **Dennis** and **Polo** were courteous and went about their job in a very efficient and effective manner. I was left with the feeling "They did a good job." I appreciated the reminder call to tell me that it was time for battery replacement. The appointment was scheduled for the same week that I called. The gentlemen showed up in the time frame specified and reminder calls were received as specified. This made short work of an item on our to-do list, and it was

Special Thanks



Ellen Brancazio



New Pickleball Equipment for all the stations, through a grant



painless. **Rick** and **Carol** were wonderful and knowledgeable. They took care of some issues I had. Five-star rating from me!! **Tom** and **Dave** were very professional and helpful with new information I did not have.

They gave us the Envelope of Life to fill out, the other card on Lock Box, Pest Removal, etc. They checked to see if I had a fire extinguisher. They looked at the date on our smoke detectors and suggested we put in new ones which we did. Thank you for this service. **Richard** and **Dave** were very helpful in supplying us with new smoke detectors and explaining their use. They were understanding and respectful. They also brought an Envelope of Life and other numbers to call. They went over and above what we expected. **Richard** and **Dave** were professional and replaced our smoke alarm batteries quickly. We were so impressed with **Dennis** and **Steve**. They provided great service. We had been having problems with our alarms and they solved our problem. Excellent customer service! Green Valley is so very fortunate to have our Fire Department and all of its employees and volunteers. My smoke alarm battery change was very well done from my phone call for an appointment to the replacement and testing.

I have had to use the snake removal service many times over the years and I'm very grateful! In the past year, I have used 911 twice. GVFD crews were at my home within minutes. Thank you to everyone that make this possible!! **Tim** and **Dan** were great, efficient, and friendly. Thank you for having the battery service! My husband is 85 and ladders are not his best friend! We are so thankful for your service. The gentlemen who came were very efficient. The two GENTLEMEN were so kind and helpful in taking care of our fire alarms. My wife and I wouldn't expect anything less because we have the best Fire Department of any city. We have lived here in Green Valley for ten years and we have had to call our Fire Department many times and every time we have been so glad to see them because we know we will be in safe and professional hands. **Rick** and **John** were very efficient and excellent. **Karen** and **Dave** were very helpful in explaining their services they provide. They left an Envelope of Life which I was very glad to get. These services are greatly appreciated. **Bob** and **Steve** were very professional, personable, prompt, and informative regarding this service and other GVFD services. **Bob** and **Steve** were very professional and efficient. Right on time, quick and efficient. **Dave** and **Tim** were great to work with. They changed out the battery in my existing smoke/CO2 detector and added new detectors to each of the bedrooms. They were both very professional and efficient. **Dale** and **Gary** were courteous and professional. We were given the Envelope of Life with an explanation of its value in an emergency. We

appreciate this service with our smoke alarms. There is no way we could get on a ladder to change the batteries. Your organization is an asset to our community. Keep up the good work. **Denny** and **Mike** stopped by to install a lockbox. They did a great job! I highly recommend them. I am new to this community and am very glad that GVFD offers this service. Thank you! **Bonnie** and **Maureen** did a beautiful job by installing 2 new smoke alarms. I was very impressed with **Marty** and **Jim's** service. They were very knowledgeable, personable, and replaced my smoke alarms quickly. This is a wonderful community service that GVFD provides, and I highly recommend it! **John** and **Dan** were wonderful. They were polite, friendly, good at what they do, and made sure we knew all about the helpful programs GVFD offers. They are keepers! **Bob** and **Lance** did a great job and quickly.

March Birthdays



Karen Rowell

